



TWO-YEAR LIMITED WARRANTY & TEN-YEAR MAJOR STRUCTURAL WARRANTY



SERVICE REQUEST FORM

Home Owner's Name: Address: City: State: Zip: Home Closing Date: Subdivision: Home Owner Day Time Phone#: E-Mail Address:

Please send this form to Alta Development Group LLC and read the Alta Homes/Alta Development Group Warranty Information. Please contact someone from our team if you'd like to determine if your repair request falls under our warranty coverage. (support@myaltahomes.com)

Mail to: Alta Development Group, LLC 3915 W Davis St. STE 130 PMB 250 Conroe, TX 77304

(Please read, initial, and sign before sending)

I UNDERSTAND THAT, IF I REQUEST A SERVICE TECHNICIAN TO REVIEW AN ISSUE THAT IS NOT COVERED BY WARRANTY, I WILL BE BILLED A MINIMUM OF \$50.00* FOR EACH VISIT. I ALSO UNDERSTAND THAT, IN ORDER FOR ANY AND ALL APPROVED REPAIRS COVERED UNDER THE WARRANTY, ALTA HOMES APPROVED CONTRACTORS MUST PERFORM THE REPAIRS, AND, IN ORDER FOR ALTA HOMES TO COVER THE COST OF EACH REPAIR, ALTA HOMES MUST APPROVE IN WRITING BEFORE ANY WORK IS PERFORMED. I ALSO UNDERSTAND THAT APPROVED CONTRACTORS ARE NOT EMPLOYED BY ALTA HOMES AND ARE HIRED BY HOMEOWNERS TO PERFORM WARRANTY AND NON-WARRANTY ITEMS.

HOME OWNER INITIALS: _____.

PLEASE NOTE: WARRANTY AND NON-WARRANTY REPAIRS MUST BE COMPLETED BY APPROVED ALTA HOMES CONTRACTORS. IF REPAIRS ARE PERFORMED BY UN-APPROVED CONTRACTORS FOR WARRANTY OR NON-WARRANTED ITEMS, IT MAY VOID FURTHER WARRANTY COVERAGE FOR AFFECTED ITEMS AND WILL RELEASE ALTA HOMES AND ALTA DEVELOPMENT GROUP OF WARRANTY COVERAGE. ALSO, IF UN-APPROVED CONTRACTORS REPAIR, CHANGE, OR MODIFY ANY ITEMS ON, IN, OR AROUND YOUR HOME, THIS MAY VOID THE WARRANTY PROVIDED BY ALTA HOMES AND ALTA DEVELOPMENT GROUP. WHEN SCHEDULING A SERVICE VISIT, PLEASE BE AT THE LOCATION AT AGREED UPON TIME. IF THE SERVICE TECHNICIAN IS NOT ABLE TO GAIN ACCESS AND IS FORCED TO RESCHEDULE, YOU WILL BE BILLED A MINIMUM OF \$50.00* FOR THE FAILED ATTEMPT.

Please submit this request only if you are available to provide access. Thank you.

Table with 2 columns: Warranty Item, Concern/Description

Home Owner's Signature: Date:

*Payment is due within 30 days for all unwarrantable service visits or failed visit attempts. A late fee of \$25 will be applied to all overdue invoices. Additionally, an interest rate of 1.5% per month (18% per annum) will be charged on all overdue amounts.